Stark County
Job & Family Services
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Press Release

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STARK JFS ANNOUNCES CHANGES TO CHILD SUPPORT PAYMENT OPTIONS EFFECTIVE JANUARY 1, 2027

Canton, Ohio - Stark County Job & Family Services is announcing changes to child support payment options beginning January 1, 2027. The changes include updated drive-thru payment hours and additional information about available payment choices.

Beginning January 1, the CSEA drive-thru payment window will only be open Mondays and Fridays from 8 a.m. to 4 p.m. The window will be closed Tuesdays, Wednesdays and Thursdays. Payments by check, money order, and cash (exact change only) will continue to be accepted at the CSEA front desk Monday through Friday from 8 a.m. to 4 p.m.

Also effective January 1, 2027, credit card payments will no longer be accepted in person at the CSEA office. Customers can make credit card payments 24 hours a day, seven days a week through the Ohio SMART e-Pay website at oh.smartchildsupport.com or by calling 330-451-8930 and selecting Option 5.

The SMART e-Pay website offers several convenient payment options, including direct debit, American Express, China UnionPay, Diners Club, Discover, JCB, Mastercard, Visa, PayPal, Alipay, Apple Pay, Google Pay, Venmo, and WeChat Pay. Customers who need assistance setting up an online payment may visit the CSEA lobby for help.

For more information about child support payment options, visit oh.smartchildsupport.com or call 888-965-2676.

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